

THE BULLETIN



VOLUME 10 ISSUE 1

1ST QUARTER 2016

A Message from the Director

Your Board of Directors held the 1st Quarter Board Meeting on Thursday, March 17th. The meeting agenda and discussion focused on a review of the 2015 financial results including Chapter grant activity. The Board was also briefed by Karen Bruder on changes to the QCS Communication Package and 25 Year service pin ordering process. Greg Mitchell updated the Board on his efforts to develop Chapter directories.

The Board was updated on 2015 financial results. QCS financial books were closed and balanced in early March. The investment portfolio established in 1923 continues to support QCS activity including the 81 grants made by 21 Chapters totaling \$77,390. The number of grants made represents a 19% increase over 2014. A scheduled financial audit was conducted by IP auditors the week of March 21st. The final report will be available in April and results reported in the 2Q Bulletin.

Based on 2015 Chapter reports, QCS membership aligned with our 35 Chapters increased to 14,087 members. 73% of these members are retired. Based on the updated QCS member directory, total North American membership is 43,780. This reflects 29,693 QCS members not aligned with current organized Chapters. As noted in the Q4 Bulletin, the Board recognizes this Chapter network gap is a critical issue to be addressed. The immediate focus remains the organization and start up of new chapters in Bogalusa and Erie. The Board continues to look at organization options to address QCS members aligned with the converting network including Industrial Packaging, Foodservice and the former Beverage Packaging plants.

A key strategic initiative for the Board involves improving the level of grant activity across the Chapter network. The Chapter "Best Practice" model initiative was completed in October. Savannah, Georgetown, Mobile and Riverdale were interviewed and provided detailed input on their grant administration process. These four Chapters were responsible for 36% of the grants made in 2015. This information has now been shared with all Chapters. A key finding addresses the importance of the Chapter Annual Meeting and the value of including IP's senior leaders in the Chapter meeting agenda.

OUR MISSION STATEMENT

The Society's purpose is to provide financial aid quickly and confidentially to and for the benefit of a member or a deceased member's surviving eligible dependent who is in need of financial assistance in the face of misfortune or emergency.

A Message from the Director (Continued)

Work continues on delivering Chapter specific directories for local use. The master directory has been updated to reflect 2015 data. Greg Mitchell, Board member and Assistant Treasurer, has developed customized files for each Chapter. These directories typically reflect QCS members living within a 50 mile radius. Each Chapter Chairperson will receive their directory in April. These directories can be used to update local membership rosters and mailing lists. E:mail information is provided when available. Directory updates will be available annually going forward.

As reported in a prior Bulletin, a redesigned QCS Membership Certificate has been approved and is now available. The Human Resource website provides information on how to order QCS certificates for new members. The new 25 year service pin has been added to the service recognition catalog.

The QCS Board priorities for 2016 include the following:

- Grant Activity and Best Practice Recommendations
- Chapter Directories
- Finalize a Converting Network Chapter Proposal
- New Chapter Formation Target: 3
- Chapter Leadership Succession Planning
- QCS New Member Introduction and Orientation

The Board extends thanks to all Chapter leadership teams for their continued commitment to the QCS Mission. Your hard work and dedication is the key to realizing the QCS Mission - finding and confidentially supporting QCS members in dire financial need. Personally, I appreciate the opportunity to serve as a member of the QCS Board.

2nd Quarter 2016 Calendar

QCS Federal Tax Return	May 15
2nd Quarter Board Meeting	June 16

Bill Wilson

Executive Director

2016 QCS Board of Directors & Officers

John Hash	President
Elizabeth Leslie	Vice President
Marianne Duvall	Secretary
William Wilson	Exec. Director/Treasurer
Gregory Mitchell	Assistant Treasurer

Frank Chirco	Lou D'Eri	Ottie Dixon
Fred Ellrich	Joyce Margulies	Terri Moore
	Rick Ouellette	

IP Recognized Among World's Most Ethical Companies

For the tenth consecutive year, International Paper was named as one of the World's Most Ethical Companies by The Ethisphere Institute. Despite a large number of global nominees, International Paper secured a spot on the list by maintaining its focus on the ethical business practices and standards that have defined the company since its inception more than 118 years ago.

This year marks the tenth anniversary of Ethisphere and the World's Most Ethical Companies designation, which recognizes companies who align principle with action, work tirelessly to make trust part of their corporate DNA, and in doing so, shape future industry standards by introducing tomorrow's best practices today.

International Paper has been recognized ten consecutive years and is one of only two companies in the Forestry, Paper & Packaging category in 2016 underscoring their commitment to leading ethical business standards and practices in the industry.

"At International Paper, ethics and personal integrity are essential to how we make products and how we operate as a company," said Mark Sutton, chairman and CEO. "Our 55,000 employees around the world are committed to doing the right things in the right ways, for the right reasons. We call it *The IP Way*. Congratulations to our global team for achieving this well-earned recognition."

"Companies rely on Ethisphere to continually raise and measure the standards of corporate behavior. Those demonstrating leadership in areas like citizenship, integrity and transparency create more value for their investors, communities, customers and employees, thus solidifying a sustainable business advantage," said Ethisphere's CEO, Timothy Erblich. "Congratulations to everyone at International Paper for being recognized as a World's Most Ethical Company."

One of the things I learned the hard way is that it doesn't pay to get discouraged. Keeping busy and making optimism a way of life can restore your faith in yourself. (Lucille Ball)

International Paper Donates \$1 Million to Red Cross Disaster Relief: Grants to go directly to Louisiana and Texas Disaster Flood Relief

(Memphis, Tenn.) Wednesday, March 23, 2016 — International Paper has authorized a critical community need disaster relief grant to the American Red Cross in response to the recent flooding in Louisiana and Texas. Headquartered in Memphis, Tenn., the global packaging and paper company has 18 facilities in Texas and 9 facilities in Louisiana, with nearly 4,500 employees in both states. In addition to the \$1 million dollar grant, IP's Industrial Packaging business has donated over 50,000 boxes to local food banks and church groups to expedite the distribution of items to those hardest hit by the flooding.

"Ensuring the safety of our employees and the welfare of the communities where we live and work is the most important thing we do as a company," said Mark Sutton, Chairman & CEO, International Paper. "We appreciate the assistance the Red Cross has provided during this crisis to the nearly 4,500 IP employees who call Texas and Louisiana home. We hope these contributions help provide relief to the many families who have been impacted."

The American Red Cross is working day and night to help people across the south after the devastating flooding left thousands of people without a place to stay. Red Cross workers are continuing to help families stay safe and dry by opening shelters and providing meals and emotional support. Since the flooding began, about 1,300 Red Cross workers have provided 3,600 overnight stays in 58 shelters, served 128,000 meals and snacks, and distributed 42,600 relief items including comfort kits and cleaning supplies. Health services workers are helping with lost medications and eyeglasses and minor first aid needs. Mental health services workers are providing emotional support during this difficult time.

For more information about Red Cross Relief efforts in Louisiana and Texas, visit www.redcross.org.

About the American Red Cross: The American Red Cross shelters, feeds and provides emotional support to victims of disasters; supplies about 40 percent of the nation's blood; teaches skills that save lives; provides international humanitarian aid; and supports military members and their families. The Red Cross is a not-for-profit organization that depends on volunteers and the generosity of the American public to perform its mission. For more information, please visit redcross.org or visit us on Twitter at [@RedCross](https://twitter.com/RedCross)

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